

# AN ALL-VIRTUAL ANSWER TO THE COVID-19 CRISIS

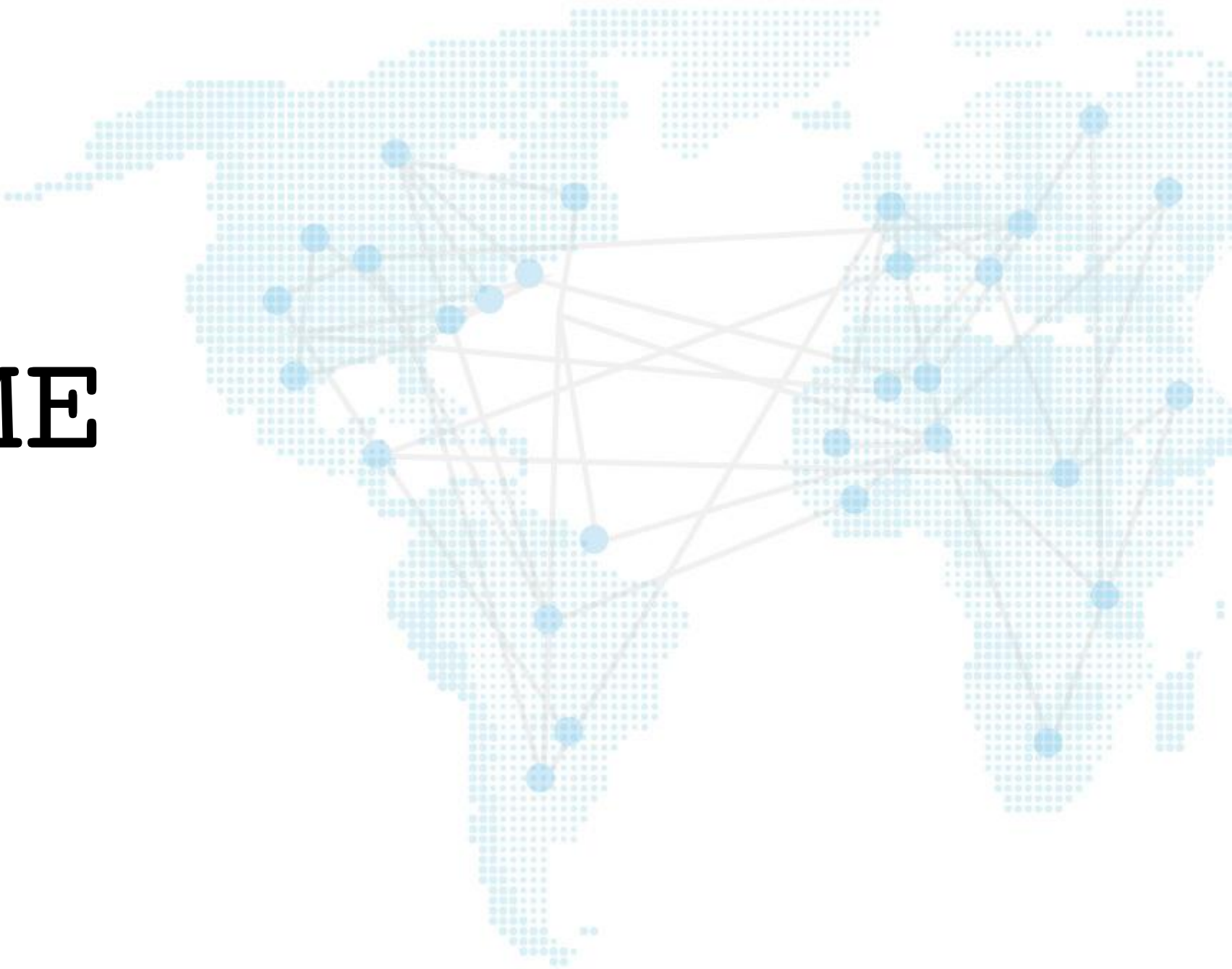


Virtual Blended Learning  
Best Practices



OpusWorks®

**WELCOME**



## WHY ARE YOU HERE?

- a. Cancelled classes
- b. Slashed training budgets
- c. Restricted travel
- d. Social distancing
- e. Burned-out instructors
- f. Higher management expectations
- g. Mandate to change training process
- h. Poor experiences with virtual learning

# WHAT IS ALL-VIRTUAL BLENDED LEARNING?

(12) Blended Learning Defined - x

youtube.com/watch?v=r\_kAYlAp3xU&feature=youtu.be

Apps

YouTube Search

e-Learning Classroom

**RESULT**

Better Learning Outcomes  
In LESS Time  
Higher Job Skill Effectiveness

2:04 / 2:26

Blended Learning Defined Up next AUTOPLAY

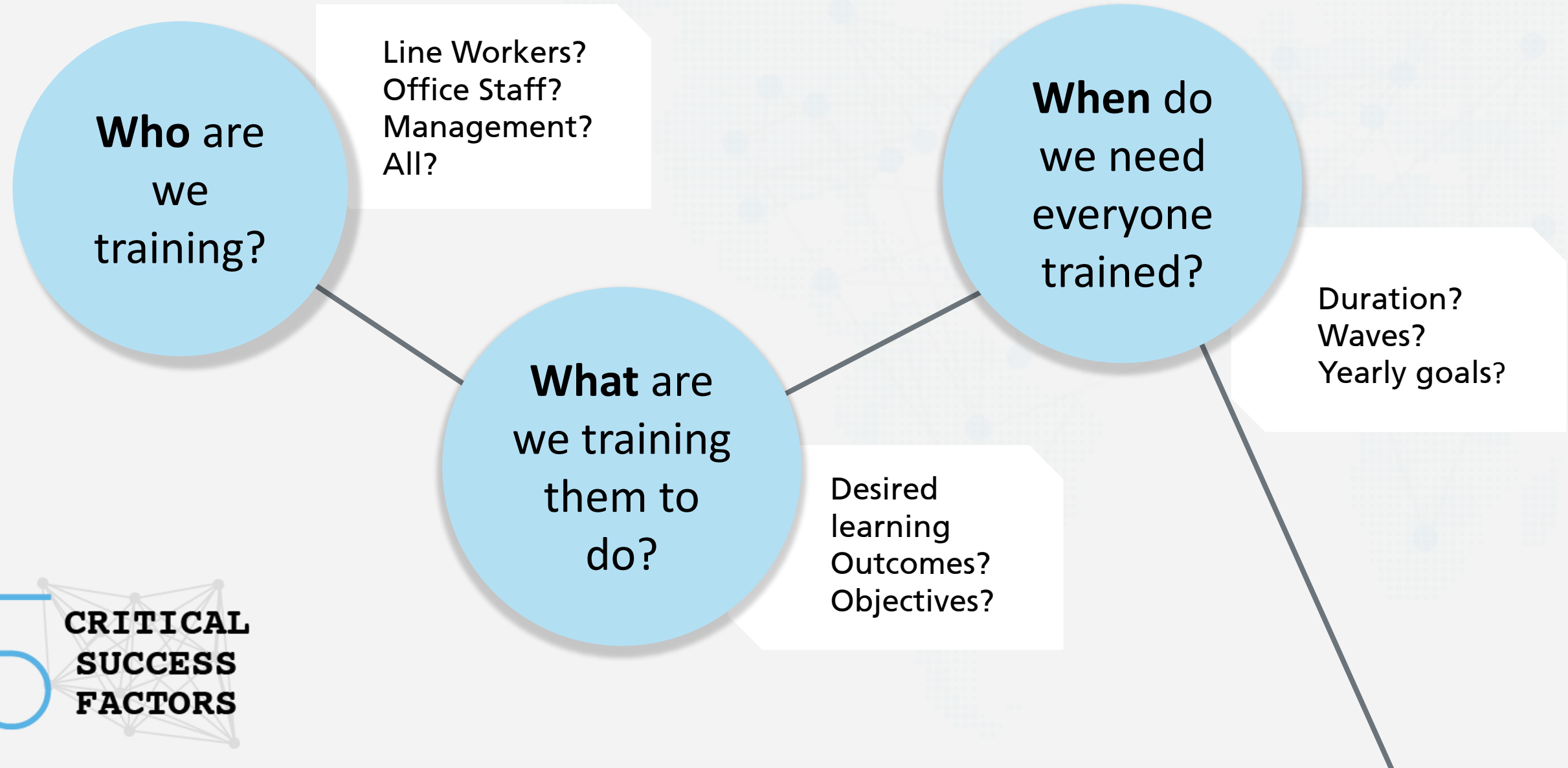
[https://youtu.be/r\\_kAYlAp3xU](https://youtu.be/r_kAYlAp3xU)



# CRITICAL SUCCESS FACTORS

- to a successful  
Virtual Blended  
Learning Initiative

# #1 Proper Planning – Who What When Where, Why, and How



# #1 Proper Planning – Who What When Where, Why, and How

**Where  
will we  
train?**

Via Web?  
Via LMS?  
From home?  
Device types?  
Virtual Classrooms?

**Why is this  
initiative  
strategically  
important**

Defined future state  
that is SMART:

- Specific**
- Measurable**
- Achievable**
- Realistic**
- Timed**

**How will  
we...**

Encourage participation?  
Overcome resistance?  
Measure success?  
Communicate?  
Continuously Improve?

**5 CRITICAL  
SUCCESS  
FACTORS**

## #2 - Learning Designs - Creating a winning mix and tempo

Content  
Appropriate  
for e-Learning  
(Knowledge Transfer)



Content  
Appropriate  
For Real-Time  
Interaction  
(Knowledge Application)



With BOTH ...

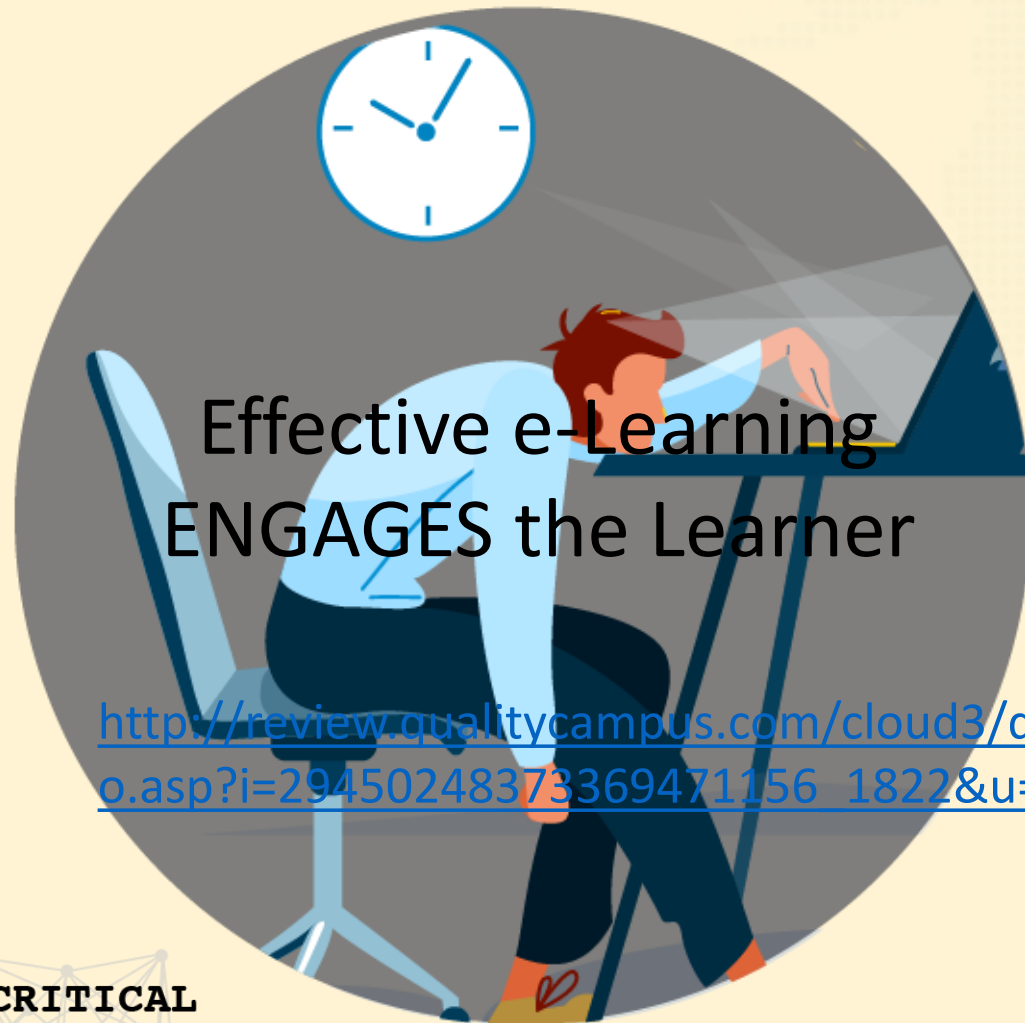
- scheduling is KEY.

**5** CRITICAL  
SUCCESS  
FACTORS





Bored Students do not  
Retain learning



# #4 – Skilled Virtual Instructors



**5** CRITICAL SUCCESS FACTORS

# #4 – Skilled Virtual Instructors



Master Virtual Trainer, John Best  
<https://youtu.be/8QX04Ek4AMo>

**5** CRITICAL SUCCESS FACTORS



**MANAGEMENT**

Flexibility  
Management  
Communication

**CHAMPIONS**

**STUDENTS**

Self-Paced Learning  
[surveys/exams]  
Evaluation  
Virtual Sessions



Class Management  
Alignment  
Functionality



**INSTRUCTORS**


**5** CRITICAL  
SUCCESS  
FACTORS

**Watch  
For  
Potential  
Bottlenecks!**

What was easy to do with a class of twenty becomes impossible when you scale to hundreds or thousands.

## IN SUMMARY

- Proper Planning
  - Learning Designs
  - Engaging Self-Paced Learning
  - Skilled Virtual Instructors
  - Enablement System
- 



QUESTIONS?



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